

CEO Accountability Statement

As the CEO (and designated Accountable Executive), I am accountable for ensuring the safe operation of the business services.

General Introduction

I am the single person having ultimate accountability for the safety performance of the services delivered by the business through the implementation of the SMS.

In the context of the SMS:

I shall provide and allocate sufficient human, technical, financial or other resources as necessary for the effective and efficient performance of the SMS.

Deliver Safe Services

I shall ensure that the safety risk of each service is evaluated and mitigations are identified such that the safety risk is reduced as low as reasonably practicable (ALARP) and no worse than tolerable as defined in the SMS

Analyse Service Safety Performance

I shall ensure that the safety performance of services is understood through the completion of reporting and analysis activities to optimize the safety of service delivery.

I shall ensure that I actively operate an open door policy such that all staff feel comfortable to report safety issues directly to me for my action without fear from any punishment or disciplinary actions.

I shall ensure any staff members who are involved in an incident are only judged in the context of the system behaviour in line with our Just Culture policy.

Identifying Service Safety Improvements

I shall ensure that short, medium and long term safety improvements to resolve adverse trends in safety performance are identified and implemented as required.

Control Changes to Services

I shall ensure that all changes to services are introduced safely and do not adversely impact the safety of the services.

I shall ensure that decisions made within the organisation properly consider and prioritise safety requirements in conjunction with business needs.

Supporting Organisation and Culture

I shall ensure that all staff have received the required level of safety training, role specific training and are at the required level of competency to carry out their roles safely.

I shall ensure that state, regional and international organisations are engaged as necessary on issues relating to safety.

I shall demonstrate active leadership in safety by promoting the ethos of safety improvement, and encouraging the adoption of a questioning and challenging culture amongst staff.

I shall ensure that the culture of the organization is periodically surveyed, improvement activities identified to manage the findings, and oversee their implementation.

I shall ensure that the SMS is implemented effectively and efficiently within the organization.

Signed: Mrs B. Safe